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PATENT TRADEMARK OFFICE

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**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT***(use as many sheets as necessary)***Complete if Known**

Application No.	10/724,955
Filing Date	12/01/2003
First Named Inventor	Renjith Ramachandran
Art Unit	4143
Examiner Name	Preston, John O.
Attorney Docket No.	1160215/0511786

Sheet	1	of	1
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U.S. PATENT DOCUMENTS

Examiner initials	Cite No.	DOCUMENT NUMBER Number-Kind code ² (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		US- None			

FOREIGN PATENT DOCUMENTS

Examiner initials	Cite No.	Foreign Patent Document Country Code ³ -Number ⁴ -Kind code ⁵ (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T ⁶
		None				

OTHER PRIOR ART – NON-PATENT LITERATURE DOCUMENTS

Examiner initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published	T ⁶
		None	

CONVERGYS CROSS REFERENCES

Examiner initials	Cite No.	
	1	Office Action dated 12/31/2007 for U.S. Application Serial No. 10/666,631

EXAMINER SIGNATURE _____ DATE CONSIDERED _____

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